

# OUR HYGIENE CONCEPT FOR YOUR SAFE STAY

Even if we - in accordance with the regulations - wear **mouth and nose protection** and do not shake your hand, we are all very happy that you are with us.



WE WEAR FOR YOUR SAFTY  
A MOUTH-NOSE COVERING



OUR SERVICE STAFF WEAR GLOVES



NEURALGIC AREAS ARE CHECKED AT  
REGULAR INTERVALS IN ACCORDANCE  
WITH HYGIENE REGULATIONS ARE  
CLEANED AND DISINFECTED


# OUR HYGIENE CONCEPT FOR YOUR SAFE STAY

Dear Guests,

it is very important to us to make your stay with us at Hotel Der Blaue Reiter as pleasant and safe as possible. For this purpose, we have developed **our own hygiene concept**, in order to be able to offer you and also our employees the highest possible safety. The measures are constantly adapted to the official regulations.

## GENERALLY VALID IN OUR HOTEL THE FOLLOWING RULES



 **You have the possibility to use the [mobile test station](#) right next to the hotel. The testing takes place through appointments made in advance at [eisbaerapotheke.de](#). Already after 15 minutes you will be informed digitally about the result including a certificate.**

- Our employees are tested daily and/or are vaccinated
- Entry with mask recognition and temperature control
- Our doors in the entrance area open automatically to minimize direct contact
- Disposable masks (mouth and nose protection) can be purchased from us at any time
- „We keep our distance“ - signs and rules of conduct can be found in all relevant areas
- Plexiglas walls provide for a reduced risk of infection
- Our rooms are aired regularly
- Our ventilation systems run with a 100% outdoor air component. This means that room air is extracted and fresh air is supplied - without mixing
- Disinfection dispensers are available in all public areas
- Neuralgic areas, such as Door handles are cleaned and disinfected at regular intervals in accordance with hygiene regulations
- Everything that you receive from us, is thoroughly disinfected
- Quick check-in and check-out is possible with credit card
- We send invoices on request by e-mail
- Passenger elevators travel with a maximum of one person, or persons of the same household. You also have the possibility to use the short way via our staircase

## THE ARRIVAL



- Observe the country-specific regulations
- If you feel ill in any way please stay at home
- Please travel with a mouth and nose protection and use them during your stay in the public areas
- **We recommend that you take out Travel Cancellation Insurance**

## THE ROOMS



- Hygiene and cleanliness have top priority. For this reason, our hotel rooms are disinfected several times. After the cleaning process and control, all surfaces and touch points are disinfected a second time by the housekeeper and subsequently logged
- Upon request, steam disinfection is carried out of the rooms for an extra charge of 10,00 €.
- Our laundry has been awarded the quality mark RAL-GZ 992/1:2019. The processing of the laundry takes place at 70° Celsius
- We use standard antiviral detergents
- For an extra charge, we will gladly provide you with an air filter in your room. The surcharge for this is 10,00 €
- Tablets with many interesting ideas and Suggestions about the hotel and Karlsruhe can be found in every room
- Short distances to the rooms, which can also be reached without an elevator

## THE RESTAURANT



- We will gladly assign you a place
- The tables are occupied only by individuals, couples or families
- The tables are placed so that a minimum distance of 1.5 m is maintained
- Plexiglas walls at the serving buffet and bar ensure a reduced risk of infection
- Breakfast is served according to the hygienic guidelines
- We are happy to bring breakfast or your delivery service orders with plates and cutlery as well as drinks to your room. For this will be a small room service surcharge charged

# OUR HYGIENE CONCEPT FOR YOUR SAFE STAY

## THE CONFERENCES

- All rooms are equipped with generous window fronts for ventilation
- In the conference rooms on the first floor, the ventilation systems always run with 100% fresh air. This means that room air is extracted and fresh air is supplied - without mixing
- The rooms are disinfected with steam
- We offer great spaces to bring people together but keep the distance
- Meetings and conferences are held in compliance with the minimum distance of people - 1.5 m - and the minimum size of the room per participants
- Meeting like outdoors - The large meeting and event rooms have direct access to the garden or a terrace
- The conference and event center „KunstWerk can be booked exclusively and **without** contact with other groups or hotel guests
- Coffee breaks can be held in our meeting rooms or in our meeting tent in the hotel garden to avoid contact with other people
- The guests' meal times are timed so that we can offer you the best possible protection. Upon request and for an additional charge, a small lunch break is held in the room
- In our modern meeting rooms we offer innovative meeting technology to reduce contacts
- On request, we provide hybrid conference technology so that those who cannot be there do not miss anything
- In our dining room or winter garden you can end a culinary evening exclusively and without other guests
- As a conference hotel that has received several awards and is recommended by the BDVT, we consider it our duty to offer you the best conference conditions in the region

## THE SAFEST OPTION

Book a monthly room in our Dependance KUBUS, only 120 m away from the main house.

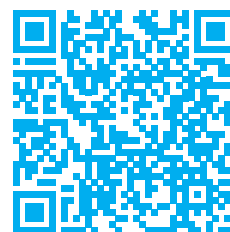
- Corridors are regularly aired
- Low contact with other guests
- Suitable for companies that always want to book the same guest or subsequent guests **in the same** room
- Breakfast can be ordered as a packed lunch. This will be delivered to your room door upon request
- We will be happy to inform you about regional delivery services. Alternatively, we offer you high-quality shrink-wrapped meals that you can heat up in your room

Price monthly room: € 1.450,00/month - it is worth for you already from the 8th overnight stay.

**Hygiene has top priority:** With every new arrival the room is completely disinfected.

**DUE TO THE CURRENT SITUATION WE ARE OBLIGED TO INFORM YOU ABOUT THE CORONA-ORDINANCE OF THE STATE OF BADEN-WÜRTTEMBERG.**

**YOU CAN FIND INFORMATION ABOUT THIS AT:**



We ask you to support us in implementing the following protective measures.

We reserve the right to make changes at short notice and do not assume any liability for the completeness .

We wish you a pleasant stay.

**Your family Fränkle and the team  
from the Hotel Der Blaue Reiter**